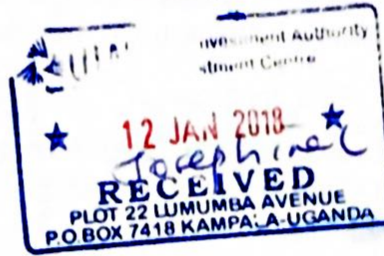


Our Ref: TLA/12/01/01/01
Your Ref:

12th January 2018



To: UBER Technologies Inc.
Kampala
Uganda



Dear Sir/Madam,

RE: DEMAND NOTICE/NOTICE OF INTENTION TO SUE

We act on behalf of **MUSISI VINCENT** (hereinafter referred to as our client) on whose instructions we address you as hereunder.

Our client used your **Uber services** to move a friend in an Uber Car registration Number **UAU 396V Toyota Probox**, driven by one of your agents, a one **Belinda Ssemakula** on the 9th day of January 2018 from **Kabalagala Equity Bank to Cynibel Supermarket Kiwatule** in Kampala. Amongst others she fraudulently overcharged our client, and together with other agents insulted, threatened violence, defamed, issued death threats, violated his right to personal liberty and privacy, and further to it regarded all **UBER Clientele** as "fools", and further referred to our client as one that can't even afford a "bicycle".

In disregard of your professional obligation towards your customers, to provide a duty of care, safety, efficiency, convenience and affordable services, your agents acted contrary to the expectations of the general public, security organs, rules and regulations of licensing bodies, and the general laws of Uganda.

Our client was grotesquely defamed by your agents on social media platforms which injured our client's reputation by lowering him in the estimation of right thinking members of the society and causing him to be regarded with feelings of hatred, contempt and dislike.

Furthermore, your agents trespassed on our clients right to privacy and personal liberty when they added our client without his consent on a Whatsapp group called **UBER UNDISPUTED 2018** for 249 UBER Agents, where our clients contact number was shared, and he was harassed, abused, threatened, intimidated, defamed, and also received death threats from your agents.



Partners

Musede John
LLB [Hons] MUK
Dip LP [LDC]

Musede Denis Jude
MPG [Africa-U] Zim
LLB [Hons] MUK
Dip LP [LDC]
CA [Us Inst. Of Peace]
R.O.L., Accra, Ghana

Bwambale David
LLB [Hons] MUK
Dip LP [LDC]

Musede Paul John
LLB [Hons] UCU
Dip LP [LDC]

Associates

Karoro Francis
LLB [Hons] Muk
PG. DIP
LP [LDC]
Ditra (EAST)

Sandra Bridget Nakire
LLB [Hons] UCU
PG. DIP LP (KSL)

Consultant

John Kigula
LLM, Warwick
LLB. [Hons] MUK
Dip LP [LDC]
Cert SDC [MISR]
LTC, Wisconsin, USA

As a result of your agents actions, our Client has been living under constant fear and threats for his life, his families and inclusive of threatening to vandalise, storm his business premises.

Our client is suffering from emotional, psychological, physical and mental stress, anxiety and trauma. This has caused a financial decline in his business activities.

Take note that your agents actions amount to defamation, Negligence, Trespass to person, assault, threatening violence, infringement of right to privacy and breach of your license rules and regulations of which you are vicariously liable.

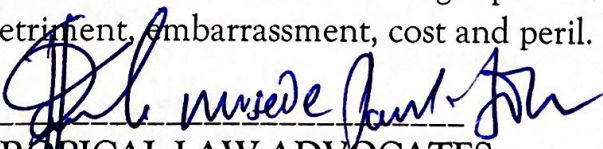
Our client communicated the professional misconduct of your agent and you ignored stating, *"Further behaviour of this kind will result in the suspension of your cash option"*

As a result of the above, our client later reported a case of Threatening violence vide SD REF 11/10/01/2017 against 10 of your agents, and requested Uganda Police for protection of him, his family and premises.

In the premises we demand that you immediately do the following:

- a) Cease and desist your constant harassment and consequent disruption of our client.
- b) Cease and desist from any publications or dissemination of any information that is defamatory to our client.
- c) An apology from your office for their unprofessional behavior and harassment of our Client causing him mental and psychological distress
- d) Damage and costs as a result of your unlawful actions

Subsequent failure to abide by the same, within a period of 7 (seven) days, our firm instructions are to institute legal proceedings against you which shall be to your own detriment, embarrassment, cost and peril.


TROPICAL LAW ADVOCATES

cc: Client ✓
cc: Uber Technologies Inc, San Fransico, California United States of America ✓
cc: Ministry of Works and Transport ✓
cc: Office of the Inspector General of Police ✓
cc: Internal Security Organisation ✓
cc: Kampala City Council Authority ✓
cc: Uganda Investment Authority ✓
cc: Uganda Communication Commission ✓